

I-Runner
7271 Mayflower Park Drive
Zionsville, IN 46077
855-880-7463



1. There is a three (3) months manufacturer's product warranty covering defects on all shoes. Defective shoes will be replaced. All other shoes will be evaluated on a case-by-case basis.
2. This warranty is guaranteed for product defect and not wear and tear from general use over a period of time.
3. This warranty assumes that the user of the shoes is wearing the shoes in an appropriate manner, as in a general use shoe and not for rugged "off-road" use.
4. The shoes are appropriate for general walking and light exercise but not long distance running.
5. Wearing thin of the outsoles from outdoors running on hard surfaces such as asphalt and concrete do not constitute manufacturer defect.
6. The user of the shoes must loosen the shoestrings and pull the tongue back to open the shoe before inserting the foot each time. If the user of the shoes tries inserting the foot with the shoestrings already tied causing damage to the counter, this will not be covered as a manufacturer defect.

This return policy does not apply directly to consumers, only approved providers.

Refund is for products only and does not include freight charges I-Runner to the provider. All returns or exchanges must go through the Provider who dispensed the product. Provider is responsible for any documentation, claim adjustments, and/or any such requirements under Medicare, Medicaid, or insurance companies.

I-Runner is committed to serving your needs and desire to provide the best service and product possible to our providers. We would like to thank you for selecting our product and hope you experience the comfort and satisfaction that many people have already experienced.